The Virtual Care Center: One access point to comprehensive **virtual care**

Accessible through our award-winning Sydney[SM] Health app,[1] the **Care Center** connects you to:

Primary care

Expanded video access to primary care with an appointment[2]

The ability to **schedule care with the same provider** on an ongoing basis

Urgent care

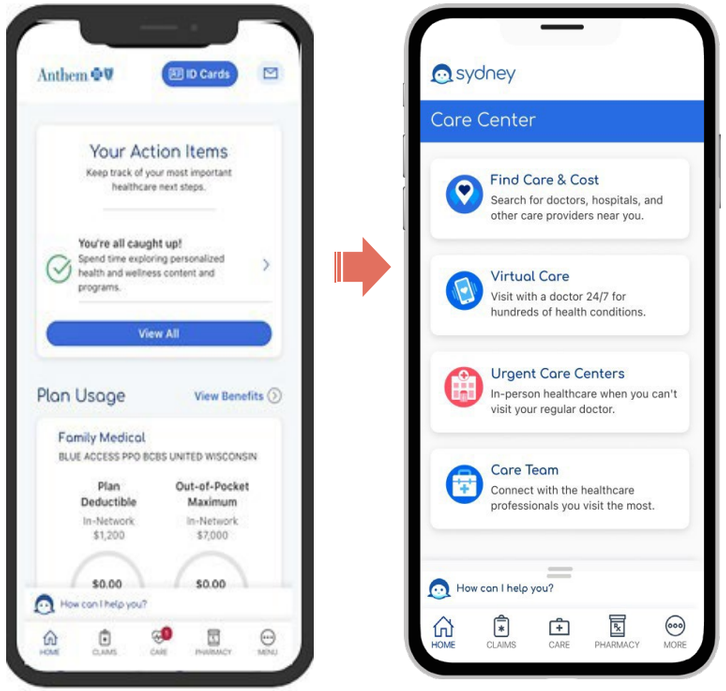
Available **24/7/365** with no appointment needed

Condition management

Ongoing care for chronic conditions like diabetes and hypertension, **coordinated by a care team**

New prescriptions and refills

Labs and imaging



Referrals

Reminders for checkups, tests, and exams

Behavioral health

Integrated behavioral health and data sharing between virtual primary care (VPC) and mental health providers to support whole-person health

Wellness visits

Annual preventive care (wellness) visits **by video** for employees ages 18 to 64[2,3]

Specialized support

Access to clinical expertise for support when, where, and how employees need it most

1 2022 Digital Health Gold Award.
2The virtual annual preventive wellness visit is covered in full unless the employer has a limit or cap under their benefit plan.
3 Age eligibility and other clinical criteria developed by the medical group.