



Go paperless with EOBs

An Explanation of Benefits (EOB) is a great tool to have following your dental visit. It includes details about your latest visit, such as:

- Patient and dental office information
- Your claim number to make inquiries
- Area/tooth code/surface that was treated
- Date of service of treatment
- Procedure description
- The amount the dentist charged, maximum approved fee*, contract dentist savings and more
- Deductibles (if applicable), copay percentage and payments

Why not have all this information right at your fingertips? Follow these steps to update your account settings to opt in for paperless EOBs.

Step 1: Scan the QR code to log in to Member Portal or visit www.memberportal.com.



Step 2: Click Profile, then navigate to Account Overview.

Step 3: Select the checkbox to enroll in paperless preferences.

*For out-of-network providers, the maximum approved fee will always be the submitted amount, and there would be no contracted dentist savings.